

# SERENA BEACH RESORT - MANDVI



*Swiss Tents Makes The Stay A Wonderful Experience.*



## Rate Card for the Year of 2024-25

OCT - 24 to FEB - 25			
Room Category	Meal Plan	Rate	Extra Bed
Deluxe Room	Breakfast	11,500	3,400
Deluxe Room	Breakfast + Dinner	13,500	4,400
Garden Vill	Breakfast	21,000	3,100
Garden Vill	Breakfast + Dinner	23,000	4,400
Pool Villa	Breakfast	24,000	6,400
Peak Dates Rates			
22-12-24 to 01-01-25.			
Deluxe Room	Breakfast	14,000	3,400
Deluxe Room	Breakfast + Dinner	16,000	4,400
Garden Vill	Breakfast	25,000	3,100
Garden Vill	Breakfast + Dinner	27,000	4,400
Pool Villa	Breakfast	29,000	6,400
Mar-25			
Deluxe Room	Breakfast	9,500	3,400
Deluxe Room	Breakfast + Dinner	11,000	4,400
Garden Vill	Breakfast	17,500	3,100
Garden Vill	Breakfast + Dinner	20,500	4,400
Pool Villa	Breakfast	22,000	6,400

### **In side Room Facility:-**

1. Well Furnished A/C Rooms
2. Coffe Make (Complimentary)
3. Two Water Bottle per day (Complimentary)
4. House Keeping Amenities (Complimentary)

### **Property Facility :-**

1. Restaurant Facility (Breakfast Morning 7:30am to 9:30am).
2. (Lunch Afternoon 12:30pm to 2:30pm)
3. (Dinner Evening 07:30pm to 10:30pm).
4. Room Service Facility (Main Course is available during meal hours, apart from the meal Hours only round the clock menu is available)
5. Swimming Pool (open Morning 8:00am to Evening 7:00pm) for swimming only. (Open as per the directions & guidelines)
6. Beach Area access (from Morning to Evening 09:00pm).
7. Games (Some games are complimentary, rest games are one chargeable open Morning 8:00am to Evening 7:00pm) only. (Open as per the directions & guidelines)
8. Gym Facility (open Morning 7:00am to 9:30am and Evening 04.00pm to 08:00pm)
9. Car Parking Facility. (Subject to availability)
10. In-house Laundry Facility ( On chargeable Basic / Express Service / Regular Service).

### **Terms & Conditions:-**

- Check in Time 12:00 PM & Check out Time 10:00 AM.
- All Taxes will be charged as per the Government Norms. If the Tax Structure alters the same Will be applicable with immediate effect.
- As per the Government Directives it is mandatory for all the Guest (Foreign Nationals and India Nationals) to show there Photo ID Proof at the time of Check – In which can be in the form of Foreign Nationals / NRI's Passport and valid Visa, Indian Passport, Driving License, Voter ID Card, Aadhar Card
- Large / Twin Bed will be available on subject to availability.
- Child above the age of 6 years will be calculated as an extra person and will be charged @ Rs. 3500+ plus tax in all the category of room
- Room Allotment will be done as per the availability at the time of Check.
- Verbal Bookings will be Tentative subject to confirm by Mail / Authorized Letter with proper Details i.e., Mode of Payment Check – In, Check - Out etc...
- We reserve right to release the non guaranteed reservations.
- Early Check & Late Checkout will be on subject to availability in will be available only on Subject to availability.  
Note: - Carry at the time of Checking Hard copy / either soft copy (Reservation Copy share by Hotel/ Compulsory.

### **Cancellation & Refund Policy :-**

- Within 24 hrs of Check in or No Show, Cancellation charges will be 100% cost.
- From 2 (post 24 hours) to 6 days of check-in, cancellation charges will be 1 Night cost.
- From 7 to 14 days of Check-in, Cancellation charges will be Rs. 1000 Fixed Cost per room per Night.
- On and before 15 days of Check-in, Cancellation Charges will be 0% Cost.
- Refunds only through cheque for bookings made by cash/cheque/bank transfer.
- Online refunds for bookings made through the website usually take 7 – 10 working days.
- Credit/Debit card online refunds will only be made against credit/debit card bookings and Usually take 15 working days.
- Credit/Debit card cancellations will be charged 5% extra.  
The original receipt must be presented for processing the refund.

It is mandatory for guests to present valid photo identification at the time of check-in.

According to government regulations, a valid Photo ID has to be carried by every person above the age of 06 years staying at the hotel. The identification proofs accepted are Driver's License, Voter's Card, Passport, and Ration Card. Without valid ID the guest will not be allowed to check in. Note- PAN Cards will not be accepted as a valid ID card